



ISO 9001:2015-5.2 Quality Policy

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COMPANY PROPRIETARY INFORMATION

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Quality Policy Statement

Centerprise International Ltd is committed to operating a Quality Management System which places customer satisfaction and product performance as its top priorities.

The Quality Manual has been prepared to document the statement of the quality policy and quality objectives of Centerprise International Ltd. It contains the documented procedures required by ISO9001:2015 needed to ensure the effective planning, operation and control of the described company's processes. Our ISO 9001: 2015 Quality Manual and the associated procedures act as the core documents when producing additional documents to support the other accreditations.

The company supplies IT solutions to its customers that include:

- The manufacture, installation and maintenance (on-site and off-site) of customised PCs and servers.
- Supply of peripheral equipment and PC components.
- Provision of enterprise and client-based software.
- To design and develop bespoke applications to meet the needs of the customers
- Provision of IT Managed Services
- The provision of business continuity services covering planning, disaster recovery and consultancy

The core objectives of the company are stated below:

The organisational goal of the company is to be a leading privately-owned UK supplier of the above IT services and solutions.

Centerprise International Ltd is passionate about putting the customer first and strives to meet the needs and expectations of its customers on time, first time, every time. This is the customer's right and our goal.

These objectives and goals are reflected in the annual business plans of company departments and reviewed during our formal Quality Management Systems review process.

The directors and managers of the Company are committed to meet the quality needs of the IT solutions supplied to its customers, stated above, by operating and continually improving the Quality Management System. The company will ensure by adopting best leadership practices, that all members of staff are fully conversant with the Company's Quality Policy and related objectives, through an ongoing training programme, combined with an investment strategy to meet specific requirements.

The Quality System is constantly under regular review and audit. All employees of Centerprise International Ltd are invited to suggest possible improvements in working practices to the Group Quality Manager.

Signed:.....

CEO

02/11/2018
